

MEDICAL QUALITY 2017

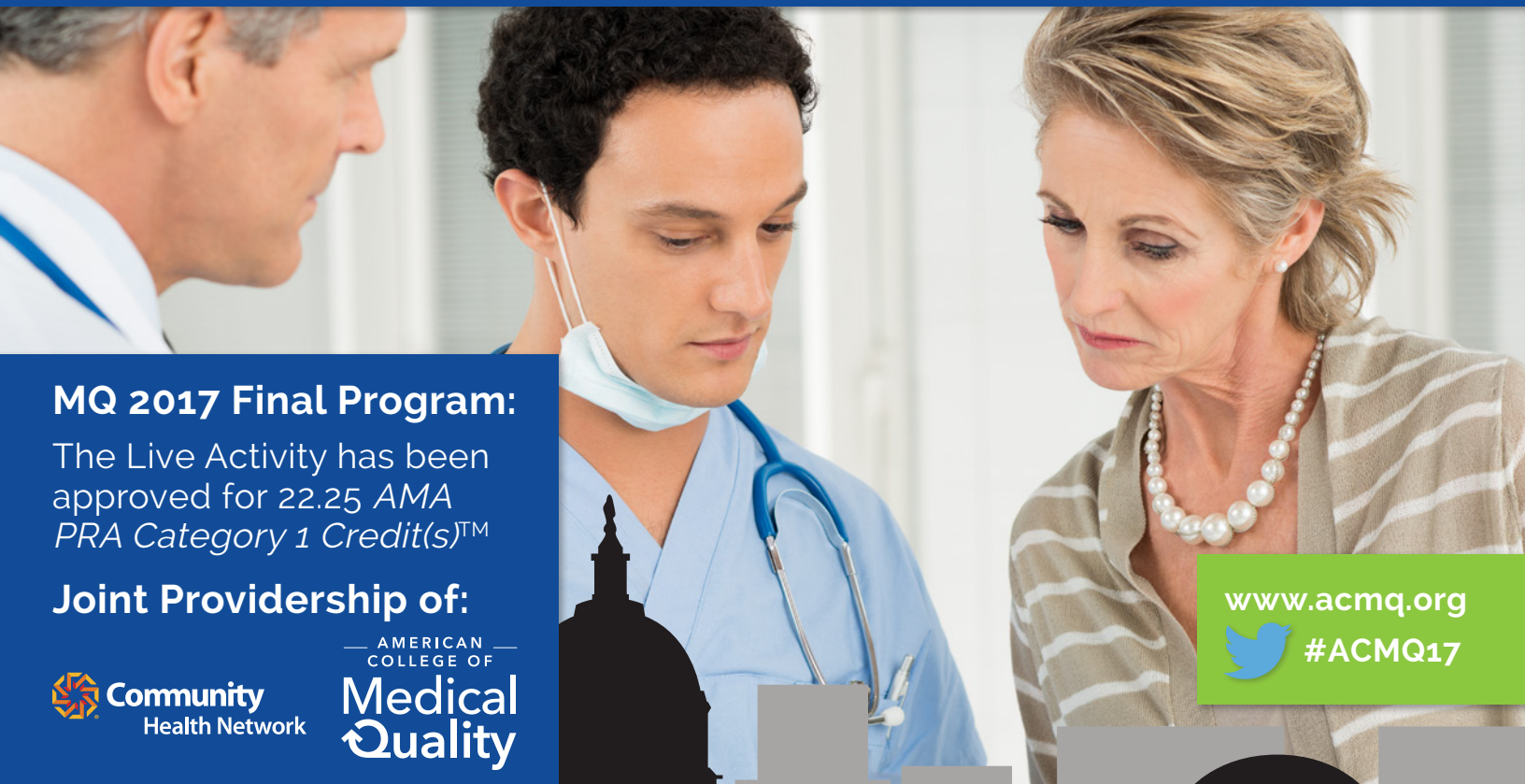
2017 Annual Meeting of the

— AMERICAN COLLEGE OF —

MedicalQuality

March 29-April 1, 2017 || The Mayflower Hotel || Washington, DC

**Achieving Safe, Effective, Cost-Efficient
Patient-Centered Care Through Innovation and Change**



MQ 2017 Final Program:

The Live Activity has been approved for 22.25 AMA PRA Category 1 Credit(s)[™]

Joint Providership of:



www.acmq.org



#ACMQ17

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MQ

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ACMQ 2017 Program Guide

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ACMQ Officers, Trustees, Liaisons

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CEO, Yale Northeast Medical Group

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Chief Affiliations and Business Transformation Officer, Medical University of South Carolina

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Past President
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Cindy Lee, MD
Chair, 2017 Scientific Program Committee
Assistant Professor of Radiology, University of California San Francisco

Claudio Loffreda-Mancinelli, MD, MMM, FACMQ
Co-Chair, Membership Committee
Anesthesiologist & Partner, Keystone Anesthesia Consultants

Dan Westphal, MD, MBA, FCCP, FACMQ, CMQ
ABMQ Liaison
Chief Medical Officer, Broward Health

Jessica White, MD, CMQ
Co-Chair, Membership Committee
Faculty Hospitalist, Christiana Care Health System

Staff:

James Vrac, CAE
Executive Director

Angelica Tom
College Coordinator

Jennifer Tarr
Meetings/Membership Registrar

Rene Atkinson
Membership Services



Dear Colleague,

March 2017

Welcome to ACMQ's Medical Quality 2017! We are delighted that you are part of our return to the majestic ballrooms of Washington, DC's historic Mayflower Hotel.

The American College of Medical Quality was founded in 1973 as an organization for supporting health care professionals charged with providing leadership in quality and safety outcomes. As patient-centered care has increasingly become a central aim for the U.S. health care system, this year's meeting is appropriately themed, "Achieving Safe, Effective, Cost-Efficient Patient-Centered Care Through Innovation and Change."

Unfortunately, patient experience surveys indicate most U.S. health systems are falling short of achievement in patient-centered care. Patients report significant problems accessing medical information, understanding treatment options, and receiving responsive compassion from their care providers.

The MQ 2017 Scientific Planning Committee has designed an interactive, dynamic, and comprehensive program that will explore creative and effective strategies to achieve more rapid and widespread implementation of patient-centered care in both inpatient and ambulatory settings.

Our plenary speaker line-up includes renowned quality experts, such as Paula Santrach, MD, Chief Quality Officer of the Mayo Clinic, and Sharon Arnold, PhD, Director of the Agency of Healthcare Research and Quality.

One of most interactive and popular sessions at past annual meetings has returned — the Quality Institute. The 2017 Institute is entitled, "Envisioning the Future of Quality Measurement and Improvement," to highlight the recent payment reform and focus on quality metrics.

Be prepared to be actively challenged throughout our time together, and enjoy the moments to network with new colleagues as well as old friends.

Sincerely,



Prathibha Varkey,
MD, MPH, MHPE,
MBA
President



Cindy Lee, MD
*Chair, Scientific
Program
Committee*

2017 Scientific Program Planning Committee

Prathibha Varkey, MD, MPH,
MHPE, MBA (*Meeting Chair*)

Cindy Lee, MD (*Chair, 2017
Scientific Program
Committee*)

Jerry Abraham, MD, MPH, CMQ

Elie Al Kazzi, MD, MPH

Julia Caldwell, MD, MHA, CMQ

Angelo Caprio, MD, PhD, MMM,
FACMQ

Donald Casey, Jr., MD, MPH,
MBA, DFACMQ

Beverly Collins, MD, MBA, MS,
DFACMQ

Linda Efferen, MD, MBA

Ravi Grandhi, MD, MBA

Kiran Gupta, MD, MPH

Diana Huang

Tanvir Hussain, MD, MSc, MHS

Henry Johnson, MD, MPH,
FACMQ

Howard Kerpen, MD, FACP

Roberta Camille Locko, MD

Mark Lyles, MD, MBA, FACMQ

Paul Nagy, PhD, FSIIM

Nathan Neufeld, DO

Tyson Schwab, MS

Arlene Seid, MD, MPH, CMQ

John Vigorita, MD, MHA,
DFACMQ

Vibhor Wadhwa, MD

Dan Westphal, MD, MBA, FCCP,
FACMQ, CMQ

Valerie Brown, CPS
(*CME Coordinator*)

Learning Objectives

At the conclusion of this conference, attendees should be able to:

1. Recognize obstacles, expectations, and requirements for a career path in quality.
2. Implement specific principles and skills to increase effectiveness in personal and professional development.
3. Describe actions taken to create and implement a community collaboration team.
4. Implement tactics to enhance cooperation among competitive parties, maintain high levels of involvement, and achieve small-group goals.
5. Identify what outcomes specific quality measures are designed to improve.
6. Explain key elements necessary for an ambulatory quality program and how that differs from inpatient programs.
7. Define and describe implementation science and knowledge translation, realizing their importance in bringing evidence-based medicine into practice for quality health care.
8. Recognize how to incorporate a multidisciplinary team structure in translating evidence into practice through case studies of successful team implementation projects.
9. Identify ways to support and strengthen these multidisciplinary efforts to improve care through evidence and knowledge translation.
10. Identify the difficulties, and solutions, in/to maintaining consistency across multi-site collaborative safety systems.
11. Describe general human factors principles and how to apply these principles to health care safety and quality.
12. Implement human factors principals on teamwork and team processes.
13. Outline the challenges with health IT usability, steps for improving health IT usability, and specific high risk components of health IT usability.
14. Describe basic adult teaching techniques.
15. Interpret the changing political, economic, and regulatory health care environment to continue appropriate and viable application of high quality medical care.

**Save the Date
for MQ 2018!**

April 11-14, 2018
Washington, DC

Accreditation and Designation



**Community
Health Network**

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Indiana State Medical Association (ISMA) through the joint providership of Community Health Network and the American College of Medical

Quality. Community Health Network is accredited by ISMA to provide continuing medical education for physicians.

Community Health Network designates this live educational activity for a maximum of **22.25 AMA PRA Category 1 Credit(s)[™]**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

It is the policy of the Community Health Network to ensure balance, independence, objectivity and scientific rigor in all of its sponsored educational activities. All participating faculty, course directors, and planning committee members are required to disclose to the program audience any financial relationships related to the subject matter of CME activities/programs. Relationships of spouse/partner with proprietary entities producing health care goods or services should be disclosed if they are of a nature that may influence the objectivity of the individual in a position to control the content of the CME activity. Disclosure information is reviewed in advance in order to manage and resolve any possible conflicts of interest. Specific disclosure information for each course faculty will be shared in writing (and documented in the file) with the audience prior to the faculty's presentation. Persons who fail to provide this information in advance of the course (allowing for adequate time for review) are not eligible to be involved in this CME activity.

While offering the CME credit above, this activity is not intended to provide extensive training in the field. ADA accommodations are available upon request.

Pre-Conference: ACMQ Quality Improvement Workshop

(Additional registration required)

Wednesday, March 29

12:00 - 5:15 pm

Registration Desk Open

2nd Floor Foyer

1:00 - 5:00 pm

QI Workshop, Part I

Pennsylvania Room

Thursday, March 30

7:30 am - 5:45 pm

Registration Desk Open

*District Foyer
(Lower Level)*

8:00 am - 12:00 pm

QI Workshop, Part II

Pennsylvania Room

QI Workshop Faculty



Julia Caldwell, MD, MHA, CMQ

Assistant Professor, Penn State Health Milton S. Hershey Medical Center, Hershey, PA



Beverly Collins, MD, MBA, MS, DFACMQ

Chief Quality Officer, Health Partners Plans, Baltimore, MD



Mary Reich Cooper, MD, JD

Associate Professor HQS, Population Health, Jefferson College of Population Health, Philadelphia, PA



Ricardo Correa, MD, EsD, FACP, CMQ

Assistant Professor of Medicine, Warren Alpert School of Medicine, Brown University; Co-Director Q/Research Unit, Endocrine Department, Providence, RI



Arlene Seid, MD, MPH, FACPM, CMQ

Medical Director, Office of Quality Assurance, Pennsylvania Department of Health, Harrisburg, PA



Chung-Jyi Tsai, MD, PhD, MBA, MSc, CMQ

Staff & Section Head, Cleveland Clinic, Cleveland, OH



MQ 2017 Day 1 - Thursday, March 30

7:30 am - 5:45 pm

Registration Desk Open

District Foyer

12:00 - 1:00 pm

Networking Lunch

District Ballroom

1:00 - 1:15 pm

President's Welcome & Program Overview

District Ballroom



Prathibha Varkey, MD, MPH, MHPE, MBA

ACMQ President
CEO, Yale Northeast Medical Group and Sr. Vice President, Yale New Haven Health System, Stratford, CT



Cindy Lee, MD

Chair, MQ 2017 Scientific Program Committee
Assistant Professor of Radiology, University of California San Francisco, San Francisco, CA

1:15 - 2:00 pm

The Politics of Medical Quality

District Ballroom



Mark Lyles, MD, MBA, FACMQ

ACMQ President-Elect
Chief Affiliations and Business Transformation Officer, Medical University of South Carolina, Charleston, SC



James Cross, MD, FACMQ

Immediate Past ACMQ President
President, Jim Cross, MD Consulting, LLC, Fort Lauderdale, FL

2:00 - 5:30 pm

The 2017 ACMQ Quality Institute: Envisioning the Future of Quality Measurement and Improvement

District Ballroom



Moderator: **Don Casey, Jr., MD, MPH, MBA, DFACMQ**

Managing Director, Alvarez & Marsal Healthcare Industry Group, Chicago, IL

Presenter Panel:



Carolyn Clancy, MD, MACP

Deputy Under Secretary for Health for Organizational Excellence, Department of Veterans Affairs, Veterans Health Administration, Washington, DC

Presentation: *Quality of Care in the US: Where Are We Now and Where Do We Need to Be in the Next 5 Years?*



Heidi Bossley, MSN, MBA

Independent Healthcare Quality Consultant, Bossley Consulting, LLC, Alexandria, VA

Presentation: *The Future of Quality Performance Measurement: Opportunities and Challenges*



Kathleen Blake, MD, MPH

Vice-President, Healthcare Quality, American Medical Association, Washington, DC

Presentation: *What Should Quality Improvement Look Like 5 Years from Now?*



Helen Burstin, MD, MPH, FACP

Chief Scientific Officer, National Quality Forum, Washington, DC

Presentation: *Health Policy Implications: How Do We Get to Where We Need to Be Over the Next 5 Years?*

5:30 - 7:00 pm

Posters Set-up

State Ballroom

5:35 - 6:35pm

Committee Meetings:

Education

Pennsylvania Room

Student/Resident/Fellow

District Ballroom

MQ 2017 Committee

Independence Room

7:00 - 9:00pm

ACMQ Executive Committee & MQ 2017 Corporate Supporters Dinner

Georgia Room

MQ 2017 Day 2 - Friday, March 31

6:30 am - 6:15 pm

Registration Desk Open

District Foyer

6:45 - 8:15 am

ABMQ Board Meeting

Pennsylvania

7:00 - 7:50 am

Networking Breakfast

District Ballroom

Hosted by Allergan (no CME credit)

Rick Fiscella, PharmD, MPH

Director, Managed Care Scientific, Allergan

Presentation: *A Retired HEDIS Measure that Did Not Stop Medical Innovation*

7:00 - 7:59 am

Posters Set-up

State Ballroom

8:00 am - 6:00 pm

Posters Displayed

State Ballroom

8:00 - 8:15 am

Welcome and Introductions

District Ballroom

Prathibha Varkey, MD, MPH, MHPE, MBA

ACMQ President

Cindy Lee, MD

Chair, MQ 2017 Scientific Program Committee

8:15 - 9:15 am

Impacting Cost as Part of the Triple Aim: The Importance of Metrics and Attribution

District Ballroom



ACMQ Founders' Award Winner, **Paula Santrach, MD**

Chief Quality Officer, Mayo Clinic, Rochester, MN

9:15 - 9:45 am

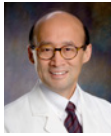
Posters Session & Networking Coffee Break

State Ballroom

9:45 - 10:45 am

The Reduction of Suffering: Where Health Care Quality Comes Together

District Ballroom



Thomas Lee, Jr., MD, MSc
Chief Medical Officer, Press Ganey, Boston, MA

10:45 - 11:00 am

Q & A

District Ballroom

Moderator: **Mark Lyles, MD, MBA, FACMQ**
ACMQ President-Elect

11:00 am - 12:00 pm

Concurrent Oral Abstract Sessions

Oral Session I: Clinical - District Ballroom



Moderator: **Paul Nagy, PhD, FSIIM**
Scientific Program Committee Member
Deputy Director, Johns Hopkins Medicine
Technology Innovation Center, Baltimore,
MD

A Precision Medicine Blood Test Influenced Referral Patterns among Elderly Patients Presenting With Symptoms Suggestive of Obstructive Coronary Artery Disease: Subgroup Analysis from the PRESET Registry

Joseph Ladapo¹, Matthew Budoff², David Sharp³, Jane Kuo⁴, Lin Huang⁴, Bruce Maniet⁵, Lee Herman⁶, Mark Monane⁴

¹David Geffen School of Medicine at UCLA, Los Angeles, CA; ²UCLA, Torrance, CA; ³Doctors for Health, Omaha, NE; ⁴CardioDx, Inc., Redwood City, CA; ⁵Bells Medical Clinic, Bells, TX; ⁶Johns Creek Primary Care, Suwanee, GA

Discrepancies between Medication Lists in Home Health Orders and Primary Care Charts in a Superutilizer Clinic

Adam Lake

Lancaster General/Penn Medicine, Lancaster, PA

[T] Improving the Accurate and Timely Completion of Do-Not-Resuscitate (DNR) Documentation at Harlem Hospital Center: A Performance Improvement Project

Camille Edwards, Oloruntobi Rahaman, **Michael Oriakhi**, Leyla Warsame, Meena Ahluwalia, Abdul-Razak Mohammed, Renee Gatlin, Theresa Pier, Olutoyin Alabi
Harlem Hospital Center, New York, NY

A New Non-Invasive Method of Diagnosing Patients with Suspected Coronary Artery Disease Improves Patient Care and Reduces Costs While Safely Avoiding Invasive Coronary Angiograms

Mark Rabbat, Brian Kauh, John Lopez, Verghese Mathew
Loyola University, Chicago, IL

Improving COPD Patients' Skills in Using Inhaled Medication Devices Prior to Hospital Discharge

Jamia Saunders¹, Hina Malik¹, Suna Chung¹, Mohammad Naqibuddin¹, Samuel Kim¹, Ayse Gurses¹, Hajara Adebowale², Donna Kurtz², Hanan Aboumatar¹

¹Armstrong Institute for Patient Safety and Quality, The Johns Hopkins School of Medicine, Baltimore, MD; ²Home Care Group, The Johns Hopkins School of Medicine, Baltimore, MD; ³Department of Anesthesiology and Critical Care Medicine, The Johns Hopkins Hospital, Baltimore, MD

Oral Session II: Leadership/Education - Senate Room



Moderator: **Nathan Neufeld, DO, CMQ**
Scientific Program Committee Member
Chair of Quality, Cancer Treatment Centers
of America, Newnan, GA

Implementing Daily Leadership Safety Huddles in a Public Hospital; Bridging the Gap

Maria Castaldi, Jody Kaban, Martina Petersen, Andrea O'Neill, Suzanne Pennacchio, John Morley
Jacobi Medical Center, Bronx, New York, NY

[T] What Every Graduating Resident Needs to Know about Quality and Safety: A Content Analysis of 26 Sets of ACGME Milestones

Joshua Davis¹, Meghan Lane-Fall², Lee Ann Riesenberg³, Jennifer Meyers²

¹Thomas Jefferson University, Philadelphia, PA; ²Hospital of the University of Pennsylvania, Philadelphia, PA; ³University of Alabama at Birmingham, Birmingham, AL

[T] Involving "Persons with Patient Experiences" in Healthcare Quality Improvement and Redesign: Lessons from Region Jönköping County, Sweden

Galina Gheihman¹, Göran Henriks²

¹Harvard Medical School, Boston, Massachusetts; ²Culturum Center for Learning and Innovation in Healthcare, Jönköping, Region Jönköping County, Sweden

Gamification and Microlearning for Engagement with Quality Improvement (GAMEQI): A Bundled Digital Intervention to Reduce Central Line-Associated Bloodstream Infection

Ben Orwoll¹, Shelley Diane², Duncan Henry², Lisa Tsang², Krisitin Chu², Carrie Meer², Kevin Hartman², **Arup Roy-Burman²**

¹Oregon Health Sciences University, Portland, OR; ²University of California, San Francisco, San Francisco, CA; ³Elemeno Health, Oakland, CA

Best Practice, in Your Hands: A Scalable Digital Solution to Accelerate Process Improvement and Empower a Quality-Driven Team

Arup Roy-Burman¹, Ed Nanale¹, Carole Klove¹, Kristin Chu², Kevin Hartman², Ben Orwoll³

¹Elemeno Health, Oakland, CA; ²University of California, San Francisco, San Francisco, CA; ³Oregon Health Sciences University, Portland, CA

Abstracts indicated with [T] primarily featured the work of Students/Resident/Fellows

12:00 - 12:30 pm

Posters Session & Networking Break

State Ballroom

12:30 - 2:00 pm

Annual Meeting of Members & Awards Luncheon

District Ballroom

Moderator: **Prathibha Varkey, MD, MPH, MHPE, MBA**

1. Call to Order
2. President's Welcome
3. American Journal of Medical Quality
Editor-in-Chief's Report
4. Treasurer's Report
5. Election of Officers
6. Installation of Officers
7. Awards & Recognition Ceremony

Founders' Award

Paula Santrach, MD, Chief Quality Officer, Mayo Clinic

Institutional Award

Agency for Healthcare Research and Quality (AHRQ); accepted by Sharon Arnold, PhD, Director, with remarks on *Charting a Course for Quality: AHRQ's Role*

New Fellows of ACMQ

Laura Kathleen Huete, MD, MBA, CMQ; Philip McArdle, MD; Muhammad Muntazar, MD; Nathan Neufeld, DO; and Arlene Seid, MD, MPH

Member Anniversary Pins

5 years: Mark Monane, MD, MS; Arlene Seid, MD, MPH

25 years: Roberta Locko, MD

30 years: Edward Hutt, MD, MBA, CMQ; Alan Krumholz, MD, FAAP, DFACMQ; David Nash, MD, MBA

2017 ACMQ National Quality Scholar

Ari Filip, MD; Hyunouk Hong, DO; Kaitlyn Dugan Ibrahim, MD; Krislynn Mueck, MD, MPH; Sean Smirnov, MBA; Katherine Wong, MD; and Minzhi Xing, MD

2017 Samuel Katims Scholar in Medical Humanism

Soha Sumanchandra Patel, MD, MS, MSPH

2017 Samuel Katims Young Scholar in Medical Humanism

Grace Tsai

Best Poster Award & Best Trainee Poster Awards

2017 Founders' Award

In recognition of long standing national leadership and exceptional ability to foster and support health care quality.



Paula Santrach, MD
Chief Quality Officer
Mayo Clinic, Rochester, MN

Dr. Santrach is a graduate of the University of Minnesota Medical School. Her training consisted of a residency in Pathology & Laboratory Medicine at the University of North Carolina and a fellowship in Transfusion Medicine at Mayo Clinic. Her academic rank is Associate Professor of Laboratory Medicine and Pathology.

She has been involved in quality and safety work since 1995 and now serves as the system Chief Quality Officer for Mayo Clinic as well as the Rochester CQO. She is active in her national professional societies, in the University Healthsystem Consortium (now Vizient), and in the Minnesota health care community. She is the chair of the Board of Directors for the Institute for Clinical Systems improvement, a member of the Board of Directors for Regional Health in Rapid City, SD and a member of the Board Quality Committee for Ascension Health. She loves her job!

ACMQ National Quality Scholarship

The scholarship is awarded annually to graduate/medical students and resident physicians who are passionate about Medical Quality and want to help shape the future of health care quality. Quality Scholars receive professional mentorship from physician leaders in Medical Quality, the opportunity to share their work at a national level, and generous funding to attend the annual Medical Quality conference.

2017 Institutional Leadership in Quality Award

In recognition of the organization's iconic dedication to the delivery of high quality health care.



Receiving Award:
Sharon Arnold, PhD
Director, AHRQ

The Agency for Healthcare Research and Quality (AHRQ) is the lead Federal agency charged with improving the safety and quality of America's health care system.

AHRQ develops the knowledge, tools, and data needed to improve the health care system and help Americans, health care professionals, and policymakers make informed health decisions. AHRQ works with Department of Health and Human Services (HHS) agencies and other partners to make sure that the evidence is understood and used in an effort to achieve the goals of better care, smarter spending of health care dollars, and healthier people.

AHRQ's activities to improve the U.S. health care system can be classified in three major ways:

- AHRQ invests in research and evidence to understand how to make health care safer and improve quality;
- AHRQ creates materials to teach and train health care systems and professionals to catalyze improvements in care; and
- AHRQ generates measures and data used to track and improve performance and evaluate progress of the U.S. health system.

AHRQ is beginning work to tackle some of the health care system's greatest challenges, such as reducing antibiotic overuse and health care-associated infections and improving care for people with multiple chronic conditions. In doing so, AHRQ is endeavoring to make health care safer and better—today, tomorrow, and into the distant future.

2:00 - 3:30 pm

Concurrent Breakout Sessions

Track 1: Payment Reform, MACRA, and MIPS - District Ballroom



Moderator: **Prathibha Varkey, MD, MPH, MHPE, MBA**
ACMQ President



The Impact of the MACRA Quality Payment Program on Physician Practice

Nathan Bays, JD
General Counsel, The Health Management Academy, Alexandria, VA



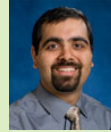
MACRA: Implementation in a Physician Network

Arnold DoRosario, MD
Chief Medical Officer, Yale New Haven Health, Stratford, CT

Track 2: Driving Value Not Cost - Senate Room



Moderator: **Kiran Gupta, MD, MPH**
Scientific Program Committee Member
Assistant Clinical Professor of Medicine,
University of California San Francisco, San Francisco, CA



Sticker Shock in Medical Education

Amit Pahwa, MD
Director, Internal Medicine Sub-internship,
The Johns Hopkins Hospital, Baltimore, MD



Using the "FORCE" to Engage Frontline Clinicians to Create Value

Vineet Arora, MD, MAPP
Director, GME Clinical Learning Environment
Innovation, University of Chicago,
Chicago, IL



Transforming Care to Deliver High Value

Jordan Harmon, MHA
Managing Director, HSS Center for the
Advancement of Value in Musculoskeletal
Care, New York, NY

3:30 pm - 4:00 pm

Posters Session & Networking Coffee Break

State Ballroom



4:00 - 5:30 pm

Concurrent Breakout Sessions

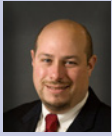
Track 1: Team-Based Care - District Ballroom



Moderator: **Paul Nagy, PhD, FSIIM**
Scientific Program Committee Member
Deputy Director, Johns Hopkins Medicine
Technology Innovation Center, Baltimore, MD



Expanding the Role of Non-Physicians in Health Care
Fran Ganz-Lord, MD, FACP
Chief Quality and Population Health Officer,
The Valley Health System, Ridgewood, NJ



*Two Roads Converged in a Yellow Wood—
NP's and PA's: What If Any, Is the Difference?*
**Jonathan Sobel, MBA, PA-C, DFAAPA,
FAPACVS**
Senior Administrative Director, Physician
Assistant Services, Northwell Health, New
York, NY



*MDs and NPs as Primary Care Providers:
Differences and Similarities in Their
Approaches to Care*
Kathleen Albohm, NP-C
Nurse Practitioner, The Mount Sinai Hospital,
New York, NY

Track 2: Transforming Health Care Delivery - Senate Room



Moderator: **Linda Efferen, MD, MBA, FACP,
FCCP, FCCM**
Scientific Program Committee Member
Medical Director, Suffolk Care Collaborative,
Hauppauge, NY



Transforming Health Care Delivery
Joseph Lamantia, MHA
Chief of Operations for Population Health,
Suffolk Care Collaborative, Hauppauge, NY



*Care Management & Care Coordination:
The Not-So-Secret Sauce*
Kelli Vasquez, LCSW
Senior Director, Care Management and Care
Coordination, Suffolk Care Collaborative,
Hauppauge, NY



*Engagement & Improvement: Population
Health Management*
Kevin Bozza, MPA, FACHE, CPHQ, RHIT
Senior Director, Network Development and
Performance, Suffolk Care Collaborative,
Hauppauge, NY

5:30 - 6:00 pm

Posters Session

State Ballroom

6:00 pm

Recess

MQ 2017 Day 3 - Saturday, April 1



7:45 am - 1:00 pm

Registration Desk Open

District Foyer

8:00 - 9:30 am

Posters Displayed

State Ballroom

Track 1: Interventions to Improve Culture - District Ballroom



Moderator: **Paul Nagy, PhD, FSIIM**
 Scientific Program Committee Member
 Deputy Director, Johns Hopkins Medicine
 Technology Innovation Center,
 Baltimore, MD



Latent Organizational Risk
Lori Paine, DrPH(c), MS, RN
 Director of Patient Safety, Johns Hopkins
 University, Baltimore, MD



Changing Behavior: The Influencer Method
Nadja Kadom, MD
 Director of Pediatric Neuroradiology, Emory
 University School of Medicine, Atlanta, GA

Track 2: Transforming Health Care Delivery - Senate Room



Moderator: **Dan Westphal, MD, MBA, FCCP, FACMQ, CMQ**
 Scientific Program Committee Member
 Chief Medical Officer, Broward Health, Fort
 Lauderdale, FL



Respect and Engagement: Opening a Path to Safer Care, Pt. 1
Betsy Lowe
 Patient & Family Advisor, Beth Israel
 Deaconess Medical Center, Boston, MA



Respect and Engagement: Opening a Path to Safer Care, Pt. 2
Linda Services Kenney
 Executive Director, MITSS Medically Induced
 Trauma Support Services, Chestnut Hill, MA

9:30 - 9:45 am

Networking Break

9:30 - 10:00 am

Dismantle Posters

State Ballroom

9:45 - 11:15 am

Plenary Session: Delivering the Future of Health Care

District Ballroom



Moderator: **John Vigorita, MD, MHA, DFACMQ**
 Scientific Program Committee Member
 President and CEO, Optimus Healthcare Partners, Summit, NJ



Utilizing Effective Data to Drive Physician Engagement
Thomas Kloos, MD
 President Atlantic ACO, Atlantic Health System, Morristown, NJ



Top 10 Strategies for Successful MSSP ACOs
Daniel Durand, MD
 Chairman of Radiology and Executive Director, LifeBridge Health,
 Baltimore, MD

11:15 - 11:30 am

Break & Lunch Set-up

11:30 am - 12:30 pm

Lunch & Plenary Session: Delivering the Future of Health Care (cont.)

District Ballroom



Finding the Sweet Spot: Balancing Consumer Convenience with Provider Human Touch in Healthcare Delivery's Future State
Ram Raju, MD, MBA, FACS, FACHE
 Senior Vice President, Northwell Health, New Hyde Park, NY



Introduction by: **Roberta Camille Locko, MD**
 Scientific Program Committee Member

12:30 - 12:45 pm

Q&A; Evaluation Completion

12:45 pm

Meeting Adjourns

2:00 - 4:15 pm

ABMQ CMQ exam
(Registration required. Check-in begins at 1:40 pm)

Senate Room

- *Elevating Quality Standards*
- *Promoting Research*
- *Educating Health Professionals*
- *Supporting YOU*

Join the Best Team in Medical Quality

Since its inception in 1973, The American College of Medical Quality (ACMQ) has worked to provide leadership and education in health care quality management. Our successes throughout the years are a direct result of the ambitious and committed efforts of our membership, of which many of your colleagues are a part.

ACMQ is the organization for health care professionals responsible for providing leadership in quality and safety outcomes, who want or need the tools, experience and expertise to improve the quality and safety of patient care.

Membership in ACMQ provides you with a gateway to resources, programs, professional development opportunities and a greater recognition of quality issues by the entire health care field.

We do this by supplying members with our peer-reviewed Journal; access to a network of the top minds in the field; and the premier annual conference for the quality community. Unlike other specialty organizations, we focus exclusively on your quality team and its success as shown by ACMQ's 40-year legacy of pioneering support for the implementation and innovation of quality based medicine.

That's why we'd like to invite YOU to join the team of hundreds of experienced health care professionals that form the foundation of our community. By joining the College, you will gain access to many features that provides a significant return on your modest membership investment, and raises our collective voice as THE boundary-spanning, silo-breaking, quality organization.

We are a group of health care professionals passionate about medical quality issues and committed to improving the health care system.



Find out more at acmq.org



JOIN TODAY!

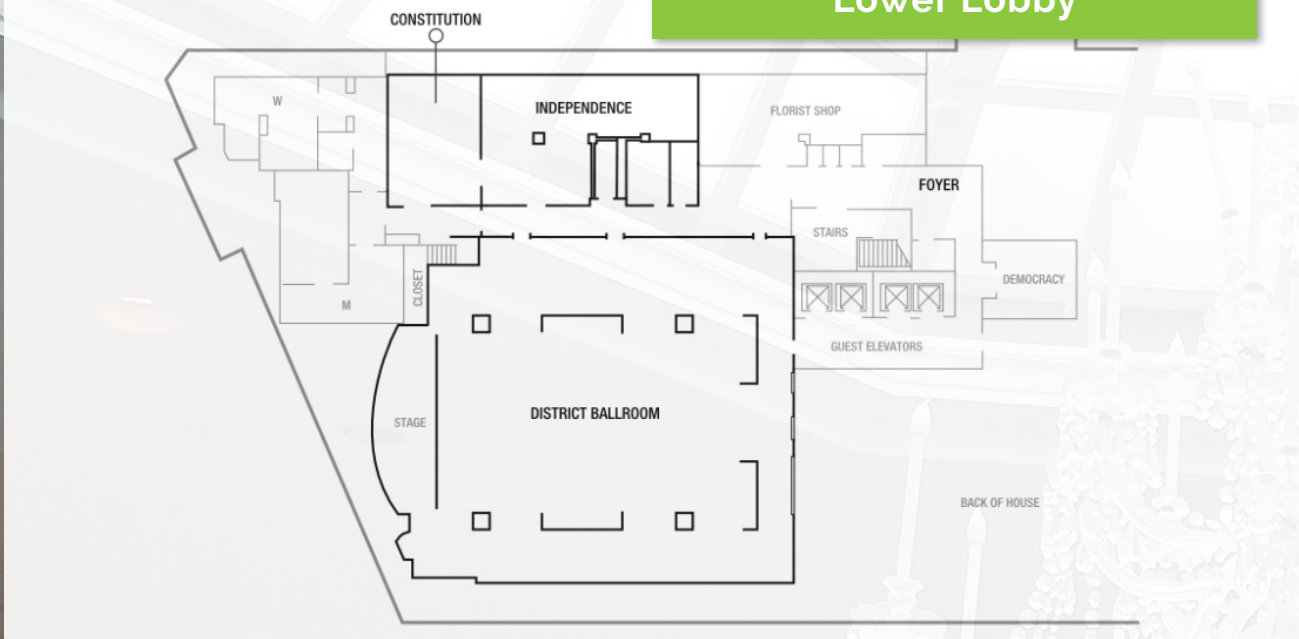
Our online application is simple and secure.

QUESTIONS?

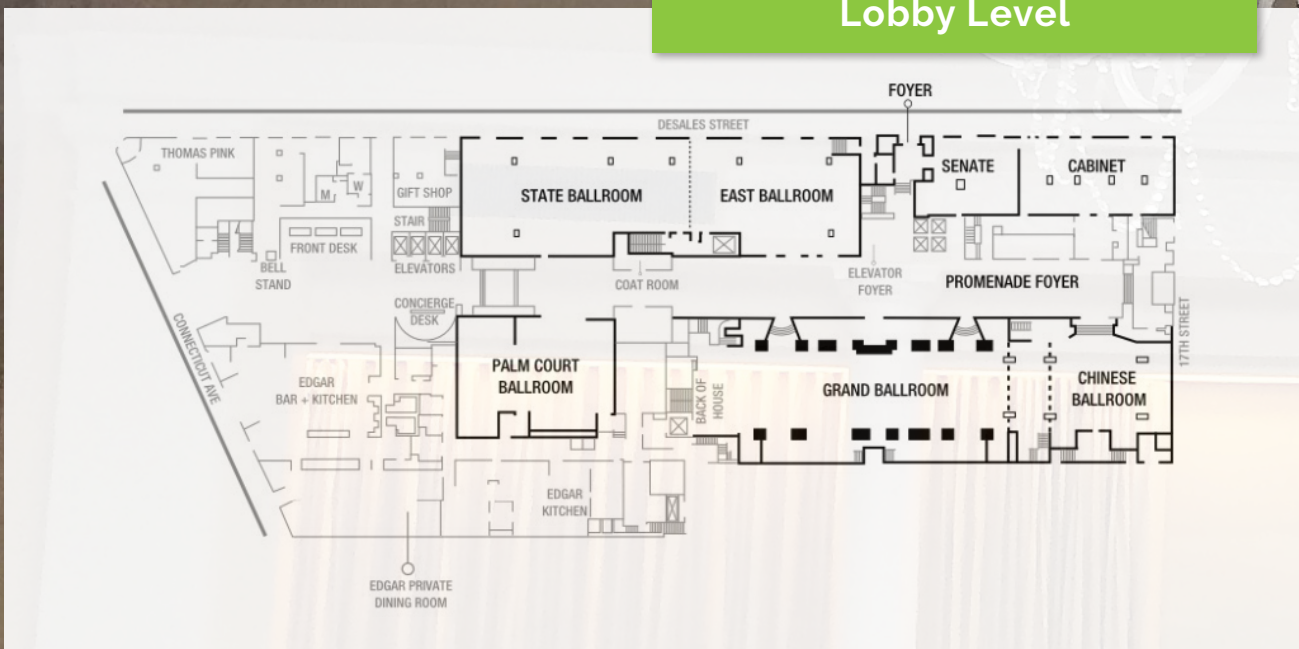
Contact the College at
+1.301.718.6516

Mayflower Hotel Maps

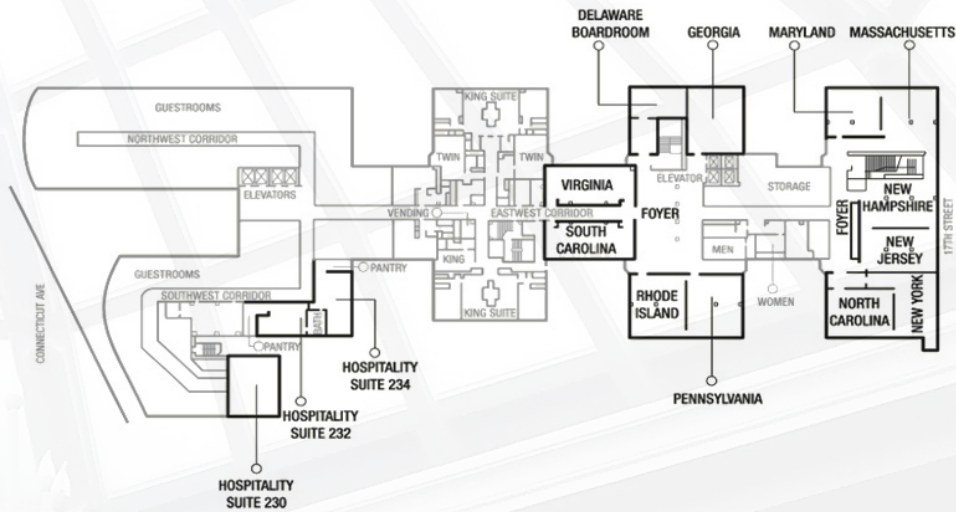
Lower Lobby



Lobby Level



Second Level



Certification in Medical Quality (CMQ)



The American Board of Medical Quality, with the cooperation of the American College of Medical Quality, offers physicians and other eligible professionals a certification examination to test basic knowledge in medical quality management. The content of the exam is based on the textbook *Medical Quality Management: Theory and Practice* and other materials listed on the website.

The CMQ exam will be offered in conjunction with the ACMQ annual national conference, *Medical Quality 2017*.

For information on eligibility, study materials and other details, please visit the website:

www.abmq.org
or send an email to
abmq@abmq.org

Date: Saturday, April 1, 2017
Time: 2:00 – 4:30 pm
Check-in: 1:45 pm
Exam site: Senate Room,
Mayflower Hotel

Check out ACMQ's Publications:

American Journal of Medical Quality
ajm.sagepub.com

Medical Quality Management: Theory and Practice
tinyurl.com/MQM2e

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ACMQ 2017 - Schedule at a Glance

Wednesday, March 29

12:00 - 5:15 pm	2nd Floor Foyer	Registration Desk Open
1:00 - 5:00 pm	Pennsylvania	Pre-Conference: ACMQ Quality Improvement Workshop, Pt. 1

Thursday, March 30

7:30 am - 5:45 pm	District Foyer	Registration Desk Open
8:00 am - 12:00 pm	Pennsylvania	Pre-Conference: ACMQ Quality Improvement Workshop, Pt. 2
12:00 - 1:00 pm	District	Networking Lunch
1:00 - 1:15 pm	District	President's Welcome & Program Overview
1:15 - 2:00 pm	District	The Politics of Medical Quality
2:00 - 5:30 pm	District	ACMQ Quality Institute
5:30 - 7:00 pm	State	Posters Set-up
5:35 - 6:35 pm		ACMQ Committee Meetings <i>Pennsylvania</i> , Education <i>District</i> , Student/Resident/Fellows <i>Independence</i> , MQ 2017 Scientific Planning
7:00 - 9:00 pm	Georgia	ACMQ Executive Committee / Corporate Supporters Dinner

Friday, March 31

6:30 am - 6:15 pm	District Foyer	Registration Desk Open
6:45 - 8:15 am	Pennsylvania	ABMQ Board Meeting
7:00 - 7:50 am	District	Networking Breakfast - Hosted by Allergan
7:00 - 7:59 am	State	Posters Set-Up
8:00 am - 6:00 pm	State	Posters Displayed
8:00 - 8:15 am	District	Welcome & Introductions
8:15 - 9:15 am	District	Plenary Session
9:15 - 9:45 am	State	Posters Session & Networking Coffee Break

Friday, March 31 (cont.)

9:45 - 10:45 am	District	Plenary Session (cont.)
10:45 - 11:00 am	District	Q & A
11:00 am - 12:00 pm		Concurrent Oral Abstracts Sessions <i>District</i> , Track 1: Clinical <i>Senate</i> , Track 2: Leadership/Education
12:00 - 12:30 pm	State	Posters Session & Networking Break
12:30 - 2:00 pm	District	Annual Meeting of Members & Awards Luncheon
2:00 - 3:30 pm		Concurrent Breakout Sessions <i>District</i> , Track 1: Payment Reform, MACRA, and MIPS <i>Senate</i> , Track 2: Driving Value Not Cost
3:30 - 4:00 pm	State	Posters Session & Networking Break
4:00 - 5:30 pm		Concurrent Breakout Sessions <i>District</i> , Track 1: Team-Based Care <i>Senate</i> , Track 2: Transforming Health Care Delivery
5:30 - 6:00 pm	State	Posters Session

Saturday, April 1

7:45 am - 1:00 pm	District Foyer	Registration Desk Open
8:00 - 9:30 am	State	Posters Displayed
8:30 - 9:30 am		Concurrent Breakout Sessions <i>District</i> , Track 1: Interventions to Improve Culture <i>Senate</i> , Track 2: Patient Engagement
9:30 - 9:45 am		Networking Break
9:30 - 10:00 am	State	Posters Dismantled
9:45 - 11:15 am	District	Plenary Session
11:15 - 11:30 am		Break / Lunch Set-up
11:30 am - 12:45 pm	District	Lunch / Plenary Session
12:45 pm		Meeting Adjourns
2:00 - 4:15 pm	Senate	ABMQ CMQ Exam